Grievance Procedures

The following is a summary of the steps outlined in Padthaway Primary School’s Grievance Policy. It is an outline of the process through which parents and guardians may raise issues and concerns regarding their child’s education. As a school we believe that issues and concerns are most effectively dealt with when raised in the following ways: Keep grievances confidential. If you are unsure about an issue your child has raised, contact your child’s teacher, bearing in mind that you may only have some of the information relevant to the incident.

1. Arrange a time to speak to your child’s teacher.

2. If a problem is not resolved you should arrange a time to speak to the Principal. Satisfactory resolution may take more than one meeting.

3. If a problem is not satisfactorily resolved then the issue can be raised with the

District Director,
Gary Costello
Ph: 8724 5300
Fax: 8762 7575

or

Deputy District Director,
Caroline Green
Ph: 8724 5300
Fax: 8762 7575

Both are based in the Mt Gambier District Office.

More information about school policies is contained in the Padthaway Primary School Policies document which is available from the Front Office.